



MINUTES

November 12, 2024

BOARD OF APPEALS HEARING

9:00 a.m.

City Council Chambers
311 Vernon Street
Roseville, CA

1. CALL TO ORDER

Chairperson Andrea Seminer called the meeting to order at 9:00 a.m. in the City Council Chambers.

2. ROLL CALL (SILENT)

The following Hearing Panel members were present:

Sharon Lawin
Bruce Hagler
Andrea Seminer

The following Staff members were present:

Travis Cochran, Deputy City Attorney
Kelly Aye, Legal Assistant

3. IDENTIFICATION OF CHAIR

Chairperson for the November 12, 2024 hearing was Andrea Seminer.

4. PLEDGE OF ALLEGIANCE

Chairperson Andrea Seminer led the audience in the Pledge of Allegiance.

5. PUBLIC COMMENT

No one from the public offered any comments.

6. SWEAR IN

Chairperson Andrea Seminer administered the Oath to those in attendance who would be offering testimony at the hearing.

7. MATTERS TO BE HEARD

7.1. Citation No.: E119102

Appellant: Sukhdeep Singh Hundal, 1322 Hidalgo Cir., Roseville
• Roseville Municipal Code Section 11.26.010 (A), Truck Route Restrictions

The appellant, Sukhdeep Singh Hundal, was not present. The item was trailed to allow Sukhdeep Singh Hundal their 15 minutes from the commencement of the hearing to appear per the Administrative Hearing Procedures.

7.2. Citation No.: E119105

Appellant: Sarbjit Singh Bassi, 1932 Sagewood Dr., Atwater
• Roseville Municipal Code Section 11.26.010 (A), Truck Route Restrictions

The appellant, Sarbjit Singh Bassi, was not present. The item was trailed to allow Sarbjit Singh Bassi their 15 minutes from the commencement of the hearing to appear per the Administrative Hearing Procedures.

7.3. Citation No.: 22387

Appellant: Tan Le, 10048 Prairie Dunes Way, Sacramento
• Roseville Municipal Code Section 9.10.030 (A), Massage Business Requirements – Permit Required
• Roseville Municipal Code Section 9.10.230, Massage Business Requirements – Display of Permit

A. Staff Report:

Community Services Officer Erika Broussard offered testimony in regards to the staff materials provided in the agenda, entered into the minutes as Exhibit A (7.3). Ms. Broussard handed out a letter submitted as evidence and entered into the minutes as Exhibit B (7.3). Ms. Broussard answered panel questions.

*Per RMC Section 2.50.060(D), the Staff Report was submitted to the City of Roseville Attorney's Office prior to the hearing and was provided to the Appellant and the panel members in advance of the hearing.

B. Appellant's Response:

*Appellant's appeal form, evidence, and witness statements were submitted prior to the hearing and were provided to the panel in advance. They have been entered into the minutes as Exhibit C (7.3).

Appellant Tan Le offered testimony in support of the appeal. Mr. Le submitted evidence entered into the minutes as Exhibit D (7.3) and answered panel questions.

Witness Patti Tilton offered testimony in support of the appeal.

Witness Mark Wright offered testimony in support of the appeal.

Witness Ronnel Schuler offered testimony in support of the appeal.

Witness Richard Daniels offered testimony in support of the appeal.

C. Rebuttals and Panel Questions:

Community Services Officer Erika Broussard offered rebuttal testimony and handed out a letter from the Sacramento County Sheriff's Office, entered into the minutes as Exhibit E (7.3).

Appellant Tan Le offered rebuttal testimony and answered panel questions.

Deputy City Attorney Travis Cochran provided clarification on the issue before the panel.

Appellant Tan Le continued to offer rebuttal testimony and answer panel questions.

Community Services Officer Erika Broussard answered panel questions.

Witness Ronnell Schuler answered panel questions.

D. Panel Discussion and Decision:

The panel discussed the evidence and testimony presented for Administrative Citation No. 22387.

Deputy City Attorney Travis Cochran provided clarification of the municipal code for the panel.

In regard to Roseville Municipal Code Sections 9.10.030 (A), Massage Business Permit Required and 9.10.230, Display of Permit, a motion was made by Panel member Bruce Hagler and seconded by Panel member Sharon Lawin to:

- ☒ DENY THE APPEAL AND UPHOLD THE CITATION because the City/Complainant proved by a preponderance of the evidence that the violation(s) occurred and that the appellant is the responsible party.
- ☐ GRANT THE APPEAL AND DISMISS THE CITATION because the City/Complainant did not prove by a preponderance of the evidence:
 - ☐ That the violation(s) occurred; and/or
 - ☐ That the appellant is the responsible party.
- ☐ DENY THE APPEAL AND UPHOLD THE CITATION but waive the fine in the interest of justice.
- ☐ DENY THE APPEAL AND UPHOLD THE CITATION because the appellant failed to appear.
- ☐ GRANT THE APPEAL AND DISMISS THE CITATION because the City/Complainant failed to appear.
- ☐ GRANT THE APPEAL AND DISMISS THE CITATION at the request of the City/Complainant.

The motion passed with the following vote:

AYES: Lawin, Hagler, Seminer

NOES: None

E. Panel Discussion and Decision:

Regarding Roseville Municipal Code Sections 9.10.030 (A), Massage Business Permit Required and 9.10.230, Display of Permit the Panel decided to deny the appeal and uphold the citation because the City proved by a preponderance of the evidence that the violations occurred and that the appellant is the responsible party.

Chairperson Andrea Seminer signed the decision form, entered into the minutes as Exhibit F (7.3), asked the Appellant to see staff for the paperwork, and informed the parties that they may file a petition for review with the Superior Court in Placer County within 20 days.

The panel will now revisit the previously trailed items.

Trailed Item 7.1: Citation No.: E119102

Appellant: Sukhdeep Singh Hundal, 1322 Hidalgo Cir., Roseville
• Roseville Municipal Code Section 11.26.010 (A), Truck Route Restrictions

At 9:15 a.m., appellant Sukhdeep Singh Hundal was not present. According to section VII(A) of the rules for Administrative Hearing Procedures, if the responsible party fails to appear for the hearing within 15 minutes after the hearing commences, the responsible party's appeal will be automatically denied.

The appeal was automatically denied by the panel. Chairperson Andrea Seminer signed the decision form, entered into the minutes as Exhibit G (7.1).

Trailed Item 7.2: Citation No.: E119105

Appellant: Sarbjit Singh Bassi, 1932 Sagewood Dr., Atwater
• Roseville Municipal Code Section 11.26.010 (A), Truck Route Restrictions

At 9:15 a.m., appellant Sarbjit Singh Bassi was not present. According to section VII(A) of the rules for Administrative Hearing Procedures, if the responsible party fails to appear for the hearing within 15 minutes after the hearing commences, the responsible party's appeal will be automatically denied.

The appeal was automatically denied by the panel. Chairperson Andrea Seminer signed the decision form, entered into the minutes as Exhibit H (7.2).

8. ADJOURNMENT

A motion was made by Panel Member Sharon Lawin and seconded by Panel Member Bruce Hagler to adjourn the hearing.

AYES: Lawin, Hagler, Seminer

NOES: none

Chairperson Andrea Seminer adjourned the November 12, 2024 hearing at 9:38 a.m.

Kelly K. Aye
Board Secretary



Roseville Police Department
1051 Junction Blvd
Roseville, CA 95678

Troy Bergstrom, Chief of Police

**Administrative Citation Appeal Hearing
Staff Report**

Date of Hearing: Tuesday, November 12, 2024 at 9:00 AM

Appellant: Tan Van Le, Majestic Therapy and Wellness (1700 Eureka Rd, Ste 155E)

Citation: 22387

Violation: RMC 9.10.030(a) – No Valid Massage Business Permit

It is unlawful for any person to own, conduct, operate or maintain a massage business within the city without having a valid massage business permit issued pursuant to this chapter. Massage business permits shall also be required of any permanent or semi-permanent seated massage or reflexology installation.

Violation RMC 9.10.230 - Display of permit

Every massage business permit issued pursuant to this chapter shall be conspicuously displayed so that it may be easily seen by any client or other person on the massage establishment premises.

Narrative:

On 7/8/2024 at approximately 1318 hours, Code Enforcement Officer T. Kokhanyuk and Community Service Officer ("CSO") E. Broussard arrived at Majestic Therapy and Wellness (1700 Eureka Rd, Suite 155E) to conduct a massage business compliance inspection. Prior to arriving at the business, CSO Broussard confirmed there was no current Massage Business Permit issued for this specific business/address. An online search of the business on the City of Roseville business license website indicated Tan Van Le was the current owner (#00848756). Le was present, was personally served a Cease and Desist and a notice of violation was posted on the front door of his Suite. (Exhibit A)

On 9/3/2024 at approximately 0927 hours, CSO E. Broussard accompanied Det. B Kruse while he conducted follow-up at Majestic Therapy and Wellness (1700 Eureka Rd, Suite 155E). Prior to arriving at the business, CSO Broussard confirmed there was no current Massage Business Permit issued for this specific business/address and noted Le was previously served a Cease and Desist. Upon arrival, Le was dressed in dark blue medical style scrubs and a client was located in the lobby and confirmed he had an appointment with Le at 1000 hours. CSO Broussard issued Le Citation #22387 for the violations listed above.

Respectfully Submitted,
Erika Broussard
Community Service Officer II/Permit Coordinator

Attachments:
Exhibit A



Roseville Police Department
1051 Junction Blvd
Roseville, CA 95678

Troy Bergstrom, Chief of Police

7/8/2024

Tan Van Le (CAMTC #69107- Revoked)
Majestic Therapy
1700 Eureka Rd, Ste 155
Roseville, Ca 95661

Re: Notice of Violation of Roseville Municipal Code Chapter
9.10.030-Massage Business Permit Required- CEASE AND DESIST IMMEDIATELY

Tan Van Le:

PLEASE TAKE NOTICE that you are conducting, operating, or maintaining a massage business within the City of Roseville without a valid Massage Business Permit, in direct violation of Roseville Municipal Code Chapter 9.10.030(A). Such operations must cease and desist immediately. Failure to cease and desist such operations upon receipt of this correspondence will result in immediate action by the City of Roseville.

Roseville Municipal Code section 9.10.020 states:

"Certificate" means the certificate, or conditional certificate, issued by the CAMTC to massage therapists, pursuant to Business and Professions Code Section 4601(h) and to massage practitioners pursuant to subdivision 4601(g), or 4604.1(a), 4604.2(c) that entitles the holder to practice massage. When used in this chapter, "certification" means a person who has an active and valid CAMTC certificate.

****Your CAMTC certificate was REVOKED on 4/21/2023****

Roseville Municipal Code section 9.10.030(A) states:

It is unlawful for any person to own, conduct, operate or maintain a massage business within the city without having a valid massage business permit issued pursuant to this chapter. Massage business permits shall also be required of any permanent or semi-permanent seated massage or reflexology installation.

Based on information obtained by the City of Roseville, we have evidence that you are conducting, operating, or maintaining a massage business within the City of Roseville without a valid Massage Business Permit. These operations are in direct violation of the Roseville Municipal Code sections above and must cease immediately.

As noted above, failure to cease and desist your unpermitted and illegal massage business operations will result in immediate action, including but not limited to administrative, civil, and criminal remedies.

Respectfully,

Josh Simon, Captain



ROLL

MASSAGE BUSINESS PERMIT

BUSINESS OWNER
Tan Van Le

BUSINESS NAME Majestic Therapy

ADDRESS OF PREMISES 1700 Eureka Rd, Ste 155

CEASE AND DESIST

>>>>>>>>>>>>>Further information regarding this application may be obtained at the Roseville Police Department, 1051 Junction Blvd, Roseville CA 95678. (916) 746-1069>>>>>>>>>>>>>

7/8/2024

Date Posted

CITY OF ROSEVILLE
NOTICE OF CITATION

2024-
46818

22387

Date 9/3/24	Time 0927 hr	Day of Week Tuesday
Name (First, Middle, Last) Tan Van Lee		
Residence Address 10048 Prairie Dunes Way Sacramento CA 95829		
Business Address 1700 Eureka Rd, Ste 155E Roseville CA 95661		
Defendant's License No. [REDACTED]	State CA	Class [REDACTED]
Date of Birth [REDACTED]		
Description of Animal (If Applicable)		
Breed:	Color:	Age: Sex:
Vehicle Make	License #:	
Model:	Year:	
Location of Violation 1700 Eureka Rd, Ste 155E		
Date / Time of Violation 9/3/24 0927 hr		
Code / Ordinance	Description of Violation	
9.10.030 (A) RMC	Operating without massage permit	
9.10.230 (A) RMC	Fail to Display Massage Permit	
☐ VIOLATIONS NOT COMMITTED IN MY PRESENCE, CERTIFIED ON INFORMATION AND BELIEF. I DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA, THAT THE FOREGOING IS TRUE AND CORRECT.		
Date: 9/3/24	Issuing Officer: 3070 Broussard	Badge No.
COMPLAINING PARTY		
X Signature: Complaint cite		
I HEREBY ACKNOWLEDGE RECEIPT OF THIS CITATION		
X Signature: [Signature]		
YOU DO NOT NEED TO DO ANYTHING AT THIS TIME. YOU WILL RECEIVE NOTICE BY MAIL WITHIN 14 DAYS. CITY ATTORNEY'S OFFICE (916) 774-5325		
1 - City Attorney Copy 2 - Defendant Copy 3 - Issue Dept Copy		



Roseville Police Department
1051 Junction Blvd
Roseville, CA 95678

Troy Bergstrom, Chief of Police

Date 7/22/2024

Tan Van Le
Majestic Therapy
1700 Eureka Rd., Ste. 155
Roseville, CA 95661

Re: Response to Letter dated July 18, 2024

Tan Van Le:

The City of Roseville (City) is in receipt of your letter dated July 18, 2024. It is the City's understanding that you are taking the position that you do not perform "massage" services and are not required to obtain a massage business permit. This position is incorrect.

Roseville Municipal Code Section 9.10.020 defines "massage" or "massage therapy" as follows:

[T]he systematic and scientific manipulation and treatment involving the external manipulation or pressure of soft tissue for therapeutic purposes. Massage therapy includes any method of pressure on or friction against, or stroking, kneading, rubbing, tapping, pounding, vibrating, or stimulating of the external surfaces of the body with hands, apparatus or appliances, with or without such supplementary aids as rubbing alcohol, liniments, antiseptics, oils, powder, creams, lotions, ointment, or other similar preparations. Massage therapy scope of practice does not include diagnosis, prescribing of drugs or medicines, spinal or other joint manipulations, nor any service or procedure for which a license to practice medicine, chiropractic, physical therapy, acupuncture, or podiatry is required by law.

Based on the information you provided in your letter, in addition to other information available on your website and marketing materials, it is the City's interpretation that you are providing "massage" and/or "massage therapy" services within the meaning of Section 9.10.020. Your letter indicates that your credential is for "Advanced Neuromuscular Therapy and Health Educator/Medical Massage" and that you provide "medical massage" for pain relief. The City's definition of "massage" does not differentiate between medical and non-medical massage services, and all massage services – either medical or nonmedical – are subject to the City's ordinance. Further, the specific techniques you describe in your letter are "methods of pressure on or friction against, or stroking, kneading, rubbing, tapping, pounding, vibrating, or stimulating of the external surfaces of the body with hands..." This is plainly within the definition of "massage." The diploma you provided from the National Holistic Institute also states that the

program you completed is for "Advanced Neuromuscular *Massage Therapist* and Health Educator" (emphasis added).

Pursuant to Section 9.10.030 of the Roseville Municipal Code, it is unlawful for any person to own, conduct, operate or maintain a massage business without having a valid massage business permit issued by the City. According to our records, you do not have a City massage business permit. If you would like to apply for a permit, please contact me and I can provide you an application package.

Please note that operating a massage business within the City without the required massage business permit will result in further enforcement actions, including but not limited to administration citations and fines, and potential civil and/or criminal proceedings.

Sincerely,



Erika Broussard,
Community Services Officer

City of Roseville
City Attorney's Office
Travis E. Cochran
311 Vernon Street
Roseville, CA 95678

RECEIVED

SEP 27 2024

ROSEVILLE
CITY ATTORNEY

Re: Administrative Citation no. 22387
Case No. 12504

September 24, 2024

Majestic Therapy
Owner, Tan Le
1700 Eureka Road, Suite 155E
Roseville, CA 95661
916-833-4456

Dear Honorable Travis E. Cochran:

I, Tan Le, the business owner of Majestic Therapy located at 1700 Eureka Road, Suite 155E disputing the Citation No. 22387 that was issued by Officer Erika Broussard/ City of Roseville. Officer Broussard issued me a letter of cease and desist back in July 7th 2024 stating that California Massage Therapy Council(CAMTC) have reported to the police department that Majestic Therapy is doing massage without a CAMTC's certification and massage business license. I told Officer Broussard at that time that I don't do massage but instead Neuromuscular Therapy and Pain Management.

I have applied to the City of Roseville business permit as Neuromuscular Therapy and Pain Management under California code, **Industry Group 8049001: Office and Clinics of Other Health Practitioner** about 1.5 years ago. I also talked to you over the phone and explained to you that I don't do massage, instead of Pain Management work. You have suggested me to write a dispute letter explaining my techniques and if I have any letter from doctors stating I don't do massage. Per your requested I did write a dispute letter (please see attached dispute letter and letters from doctors) and that letter was forwarded to Captain Josh Simon. The Captain responded to my dispute letter stating my work is still fall under massage and he offered me to apply for a massage permit.

On Tuesday, 9/03/2024 Officer Broussard issued me a citation for seeing a patient without a business massage permit. I got a citation before I even saw that patient. She saw that patient sitting in the lobby and asked him if he was there for massage. The patient responded to her that he was there for the trigger point pain management. To be frank, I did have a male patient scheduled at 10am that Tuesday morning for a consultation about his lower back pain and would like to know if my trigger point treatment and PNF stretches would help him with his chronic lower back pain. There was no massage or any payment involved.

Since that incident, I have applied for a massage permit and still waiting for Officer Broussard to get back to me. I want to comply to the City of Roseville business code and never thought I would violate any code of business conduct. Before I opened my business in Roseville 1.5 years ago, I did talk to Officer Al Casciato who was the Permit Coordinator-Investigations Unit at that I do Neuromuscular and Pain Management and no massage. Officer Al Casciato told me as long I don't do massage then I don't need a massage permit. I did based on the information I got.

I am asking you to please waive this citation due to my business is suffering tremendously due to no income and business shut down. I am waiting to get the background check clear and then complete the application progress from Officer Erika Broussard for the massage permit.

Thank you,

A handwritten signature in black ink, appearing to read 'Tan Van Le', with a long, sweeping horizontal stroke extending to the right.

Tan Van Le

Majestic Therapy

BUSINESS LICENSE CERTIFICATE

*"For Services Provided in the
City of Roseville, California Only"*



8839 N Cedar Ave #212
Fresno, CA 93720-1832
License Division - (916) 774-5310

BUSINESS NAME: TAN VAN LE

DESCRIPTION: NEUROMUSCULAR THERAPY

BUSINESS LOCATION: 1700 EUREKA RD STE 155
ROSEVILLE, CA 95661-7786

BUSINESS OWNER: TAN V. LE

Special Conditions: PROFESSIONAL

TAN VAN LE
10048 PRAIRIE DUNES WAY
SACRAMENTO, CA 95829-8002

Business License Number: 00848756

Effective Date: January 01, 2024

Expiration Date: December 31, 2024

TO BE POSTED IN A CONSPICUOUS PLACE

NOT TRANSFERABLE

To Whom it May Concern

7-13-24

Mr Tan Van Le was my neuromuscular therapist for over a year. During that time he helped me a great deal with chronic pain in my back and after working with him I was able to return to vigorous sports activities that I had been unable to do for 20 years. Mr Le is not a massage therapist. He focuses on trigger point relief and PNF stretching therapy. His work helped relieve years and years of pain. I am very grateful to him for his work and the relief it provided. In all my actions with him I found him to be thoughtful, professional, and considerate. I whole heartedly recommend him for neuromuscular therapy for any musculoskeletal pain issue. Please feel free to contact me regarding Mr Tan Van Le.

Sincerely,



Theodore J Muller M.D

Emergency Physician

[REDACTED]

[REDACTED]

letter

From:

To:

Date: Wednesday, September 4, 2024 at 01:57 PM PDT

To Whom it may concern,

I am writing to support Tan Van Le BS, ANMT for pain management. I have experienced many years of pain following surgery and radiation which was intractable to massage therapy, medication, PT, accupuncture, TENS, etc. With the use of trigger point therapy, myofascial relief and PNF stretches, Tan has helped me alleviate my pain significantly. Tan has extensive training in Neuromuscular pain relief and trigger point therapy above and beyond massage therapy and he is not a massage therapist. He has helped many with intractable pain, myself included. I highly recommend Tan Van Le for pain relief and ongoing pain management.

Sincerely Patti Tilton M.D.
(retired Kaiser Physician)

**Majestic Therapy/Tan Van Le
1700 Eureka Road, Suite 155E
Roseville, CA 95661
(916) 833-4456**

July 18, 2024

Dear Erika Broussard/City of Roseville Code Enforcement:

I, Tan Le/Majestic Therapy, am writing this letter to dispute Professional Code BPC 4600. My extensive education and training have earned me a credential in Advanced Neuromuscular Therapy and Health Educator/Medical Massage. My credential allows me to perform medical massage for pain relief, and is exclusively treating those with chronic pain. I do not provide general therapeutic massage. During Covid-19, Dr. Aimee Sisson, MD, MPH, Health Officer and Public Health Director of the Placer County's Department of Health and Human Services Public Health Division stated that medical massage is essential and can be operate while therapeutic massage is not allow to operate.

As an Advanced Neuromuscular Therapist and Health Educator, I have an array knowledge and understanding of the human anatomy/physiology, muscles insertion, origin, interactions, and functions. My trigger points relief pain management study is from Doctor Janet Travel who was the personal physician for President John F. Kennedy when he was the president in the 60's. Most of my education and training are from her educational text books and the Trigger Point Pain Patterns charts that she created. I understand that certain activities, works, and injuries can lead to severe and chronic pain. Once the nature of the injury is understood and identified which muscles are involved, I apply different techniques to work on those muscles to get it back to normal. There are 4 ways muscles can get injury. First, repetitive work like a lot of sitting, standing, or doing the same work over and over. Second, do more then what the body can handle. A lot of lifting or pulling more than a body can handle can get injury. Third, auto accident like whiplashes or falling. Any suddenly impact can cause muscles to get injury and cause pain. Fourth, I call it "lazy boy" which mean a person don't do anything like sitting in a coach, or laying in bed for a extended time can cause muscles pain. Example such as those laying in hospital's bed for few days or more end up having back pain.

Once I understanding the nature of the injury causing pain and the muscles that involve based on the intake notes from the patient, and my assessment, I explain and educate my patient what needs to be done. I apply a number of different techniques such as myofascial, deep transverse friction, trigger points relief, retraction, and PNF (Proprioceptive Neuromuscular Facilitation) stretches to get the knocks/tender spots, or trigger point remove and lengthen the muscles back to normal. According to research, 90% of the pain is caused by muscles. When the muscles get over worked or injured, they get contracted and form a knock or trigger point (medical terminology). Some trigger point can be the size of our thumb, and some can be tiny as the tip of our finger nail. The trigger points build up in the muscles will pinch the nerve and give pain and for some extreme pain. These trigger points can cause pain locally in that specific area or can refer the pain to different area in the body. To tackle and relieve the pain, I apply pressure on those trigger points/muscles to get those trigger points/knocks remove by working through the skin layer, the fascial layer, and the muscles layer. I use my

fingers, thumb or elbow and directly apply light, medium, or hard pressure to that particular muscles until the tension get relieve. Next, I apply a number of different PNF stretches (similar to Physical Therapy work) to further loosen/lengthen up the muscles. Then I go back and apply deep transverse/circular friction and trigger point relieve on that specific muscles again and again until those trigger points get subsided. These techniques apply over and over again until the trigger points get relieved and the patient feels better. If needed I will apply retraction stretches to further lengthen up and relieve pressure on that particular area/muscles. Some patients get well and receive relief with 1-2 sessions, others may required a few sessions depending on how long they have had the pain. The majority of my patients are pain free and never have to take pain medication or other treatments. Many patients prefer my treatment over Physical Therapy, Chiropractic or others healthcare provider because it is very effective techniques without side effects, and cost saving compare to others they spend thousands of dollars and still not getting the result.

During Covid-19 CAMTC told me to shut down my business and threatened to discipline me if I didn't. I explained to them that I don't perform therapeutic massage instead I provide Neuromuscular Therapy (as some indicate medical massage) that help patients with chronic pain. As a matter of fact, thousands of patients came to me for alternative pain management because they either couldn't or have to wait for 6-8 weeks to see their doctor or Physical Therapist. Even when they finally able to see their doctor or PT they could only do zoom and that didn't help them with the pain. At that time our healthcare systems were overwhelmed and short of healthcare practitioners, and I was able to be a part of the solution by helping patients got out of pain and opioid addiction. I became the resource and the go to person when come to pain management in the communities that I served. I was recognized and awarded Best of the Best by the City of Lincoln. I was able to practice Neuromuscular Therapy and helped thousands of patients for chronic pain if it weren't for Doctor Aimee Sisson, Shanti Landon (Placer County Supervisor), and other Placer County Officials that spoke up for me. Please read the attach emails what Doctor Aimee Sisson, Shanti Landon, and other Placer County Officials say about Medical Massage/Neuromuscular Therapy versus Therapeutic Massage during Covid-19. Medical Massage/Neuromuscular Therapy are essential because we treat chronic pain and pain management.

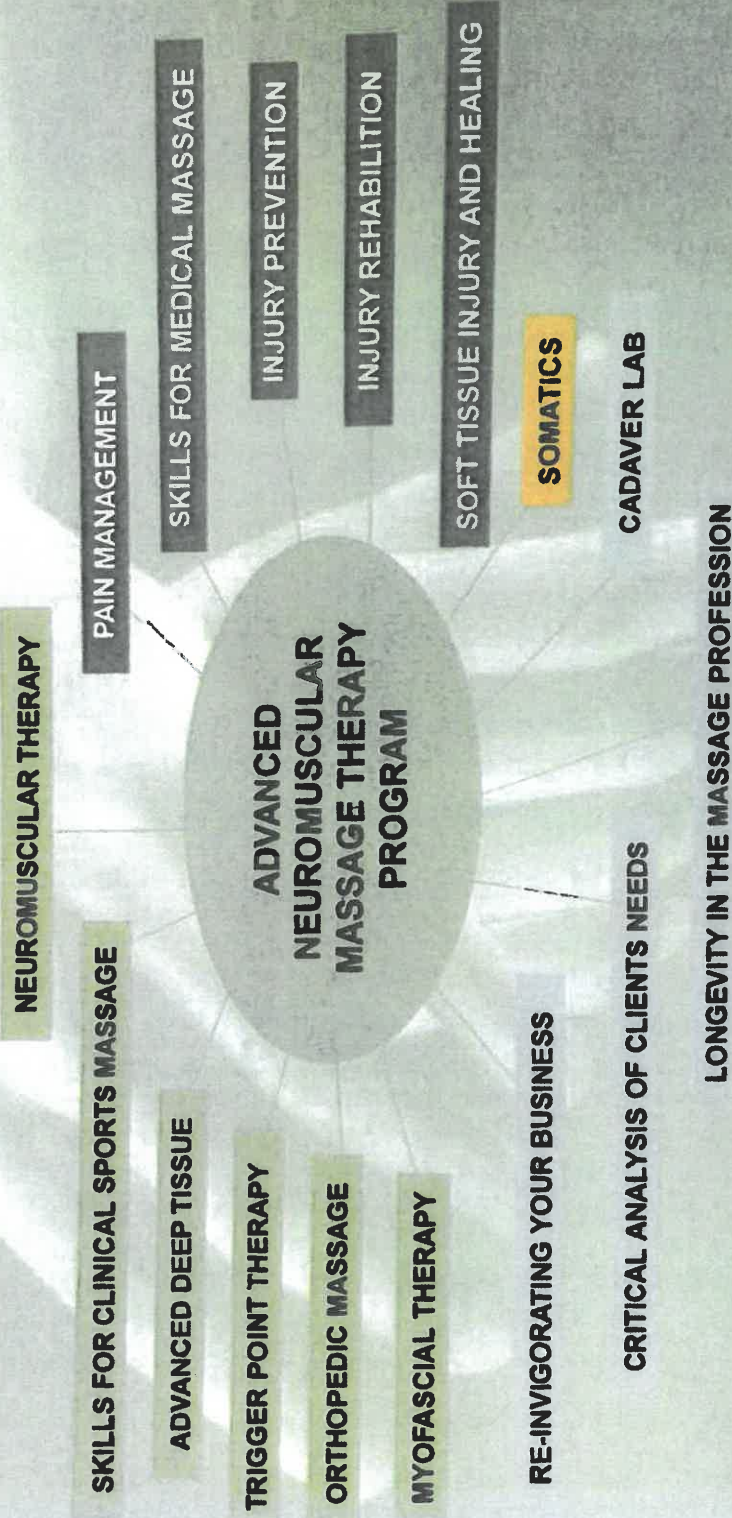
I hope this letter give you a better understanding of what I do for our communities, and a distinction of general therapeutic massage versus Medical Massage/Neuromuscular Therapy. I bring values and solution for thousands of patients that have chronic pain. Along with this letter I have provided patient's intake forms and some letters of testimony from my patients. Thank you so much for your time and I am looking forward to your response soon.

Sincerely,



Tan Yan Le
Majestic Therapy

ADVANCED STATE OF THE ART TRAINING



Helping People Have Work They Love

Majestic Therapy

Neuromuscular Pain Relief

Tan Van Le, BS, ANMT

Bachelor of Science, University California, Davis

Neuromuscular Therapist & Health Educator

CHRONIC PAIN RELIEF SPECIALIST

- Chronic Pain Management
- Manual/Myofascial/Trigger Points Therapy
- Auto Accident, Sports, and Industrial Injury
- Neck, Shoulder, Back, Sciatica, Carpal Tunnel, Knee, Arthritis, Elbow Tendonitis, Plantar Fasciitis, Headaches, and TMJ
- Muscles & Joints Mobility Enhancement
- Proprioceptive Neuromuscular Facilitation(PNF) Stretches

SERVICES

60 minute session = \$120.00

90 minute session = \$160.00

120 minute session = \$240.00

Gift Certificate Available

Accepting HRA, HSA and FSA

Roseville: 1700 Eureka Road, Suite 155E, Roseville, CA

Follow Us @ Facebook.com/MajesticTherapy

Email: TanMajesticTherapy@gmail.com

www.MajesticWellnessTherapy.com

Monday - Sunday: 8:30 AM - 5:30 PM

(916) 833-4456 - By Appointment Only



SACRAMENTO COUNTY SHERIFF'S OFFICE

JIM COOPER

Sheriff

March 14, 2023

Tan Le

DBA: Majestic Health Clinic and Wellness Therapy

[REDACTED]
[REDACTED]

Notice of Denial of the Special Business License Application RSP12023-00708; Revocation of Special Business License SPB12019-00157; and Revocation of General Business License GNB32016-00232

Dear Tan Le,

You are the holder of Special Business License **SPB12019-00157** and General Business License **GNB32016-00232** to own and operate Majestic Health Clinic and Wellness Therapy, located at [REDACTED] Fair Oaks, CA 95628, providing massage services. On March 09, 2023, you also filed Renewal Application RSP12023-00708 for the renewal of your Special Business License.

The Sheriff is hereby revoking your Special Business License, and any related employee permits, and also denying your renewal application pursuant to Sacramento County Code (SCC) sections 4.36.080, 4.36.100, and 4.36.200 based on the following findings:

1. On November 1, 2022, the California Massage Therapy Council (CAMTC) issued a decision to suspend your CAMTC certification (#69107). CAMTC's suspension of your license was based on your engaging in unprofessional conduct, you committing an act punishable as a sexually related crime, and you failing to update information to CAMTC.
2. CAMTC articulated the procedure for you to challenge the proposed suspension of your license and advised you to submit a written request for an oral or telephonic hearing by November 22, 2022. You did not contest the allegations.
3. As of today, March 14, 2023, your CAMTC license is still suspended.
4. Sacramento County Code 4.36.080 states, "[T]he Sheriff may deny the application for renewal [. . . if] the Sheriff finds in writing that the licensee, owner, manager, massage provider or any employee, subcontractor or person retained by the owner to perform massage has violated any term, condition, requirement, or prohibition imposed by this chapter or Chapter 4.02 of Title 4 which are applicable to the license or the holder, or any administrative regulations promulgated thereunder, or any other applicable law."



SACRAMENTO COUNTY SHERIFF'S OFFICE

JIM COOPER

Sheriff

Tan Le

DBA: Majestic Health Clinic and Wellness Therapy

March 14, 2023

Page 2

5. Sacramento County Code 4.36.100 states, "It shall be unlawful for any person to act as a massage provider or massage establishment manager unless under and by authority of a valid, unexpired and unrevoked Massage Provider Special Business License issued pursuant to the provisions of this chapter. Massage providers who hold active, valid certificates from the California Massage Therapy Council and who are not massage enterprise owners are not required to obtain a Special Business License to offer massage, unless or until said certificates expire, are revoked, or are otherwise terminated."
6. Sacramento County Code 4.36.200 states, "Any Special Business License issued pursuant to this chapter may be revoked [. . . for] any act by anyone holding either a Massage Enterprise or Massage Provider Special Business License issued under this chapter that constitutes a violation under Division 2, Chapter 10.5, of the Business and Professions Code"
7. Due to your CAMTC certificate being revoked due to sexually related unprofessional conduct, your Sacramento County Special Business License is hereby revoked.

The Sheriff concludes that by reason of these crimes or acts the applicant would not conduct the enterprise in a law-abiding manner or in a manner which does not subject patrons of the enterprise to risk of harm or criminal, deceitful or otherwise unethical practices.

As a result of the revocation of your special business license, your General Business License **GNB32016-00232** is also revoked pursuant to SCC 4.06.230(D).

If you wish to appeal this decision, a written appeal must be filed with the Sacramento County Department of Finance, Tax Collection and Licensing, 700 H Street, Room 1710, Sacramento, CA 95814, **within fifteen (15) days** from the date of this denial notice. The appeal must state the specific reasons and grounds for appeal. If a written appeal is not received in the Tax Collection and Licensing Office at the above address by **March 29, 2023 at 5:00 p.m.**, along with the required appeal fee, the denial becomes effective and your right to appeal this action will be deemed to have been waived.



SACRAMENTO COUNTY SHERIFF'S OFFICE

JIM COOPER

Sheriff

Tan Le
DBA: Majestic Health Clinic and Wellness Therapy
March 14, 2023
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Sacramento County Code section 4.02.060 requires that an appeal fee, as prescribed by the Board of Supervisors, **must be paid at the time of filing the appeal or the application for appeal will not be deemed valid or complete.** The amount of the appeal fee is prescribed by the Sacramento County Board of Supervisors Resolution 2019-0563 as \$3,168.00.

The appeal process is governed by SCC sections 4.36.215 and 4.36.220. Attached you will find copies of Sacramento County Code 4.06.230, and SCC Chapter 4.36.

If you have any questions concerning your denial, you may contact me directly at (916) 874-5964. For questions regarding the appeal process, please contact Kathleen Brown, Business Licensing, at 700 H Street, Room 1710, Sacramento, CA 95814 or by telephone at (916) 874-6645.

Very truly yours,

JIM COOPER, SHERIFF

A handwritten signature in black ink, appearing to read "E. Door".

Detective E. Door #1130
Licensing Detective
Special Investigations/Intelligence Bureau



City Attorney
311 Vernon Street
Roseville, California 95678

CITATION APPEAL DECISION

Name of Appellant: Tan Le

Citation Number: 22387

FIRST VIOLATION

Roseville Municipal Code Section: 9.10.030 (A), Massage Business Requirements – Permit Required

- ☒ DENY THE APPEAL AND UPHOLD THE VIOLATION because the City/Complainant proved by a preponderance of the evidence that the violation(s) occurred and that the appellant is the responsible party.
- ☐ GRANT THE APPEAL AND DISMISS THE VIOLATION because the City/Complainant did not prove by a preponderance of the evidence:
- ☐ That the violation(s) occurred; and/or
- ☐ That the appellant is the responsible party.
- ☐ DENY THE APPEAL AND UPHOLD THE VIOLATION but waive the fine in the interest of justice.
- ☐ DENY THE APPEAL AND UPHOLD THE VIOLATION because the appellant failed to appear.
- ☐ GRANT THE APPEAL AND DISMISS THE VIOLATION because the City/Complainant failed to appear.
- ☐ GRANT THE APPEAL AND DISMISS THE VIOLATION at the request of the City/Complainant.

Name of Appellant: Tan Le

Citation Number: 22387

SECOND VIOLATION

Roseville Municipal Code Section: 9.10.230, Massage Business Requirements – Display of Permit

- ☒ DENY THE APPEAL AND UPHOLD THE VIOLATION because the City/Complainant proved by a preponderance of the evidence that the violation(s) occurred and that the appellant is the responsible party.
- ☐ GRANT THE APPEAL AND DISMISS THE VIOLATION because the City/Complainant did not prove by a preponderance of the evidence:
- ☐ That the violation(s) occurred; and/or
- ☐ That the appellant is the responsible party.
- ☐ DENY THE APPEAL AND UPHOLD THE VIOLATION but waive the fine in the interest of justice.
- ☐ DENY THE APPEAL AND UPHOLD THE VIOLATION because the appellant failed to appear.
- ☐ GRANT THE APPEAL AND DISMISS THE VIOLATION because the City/Complainant failed to appear.
- ☐ GRANT THE APPEAL AND DISMISS THE VIOLATION at the request of the City/Complainant.

Dated: 11/12/2024

By: 

Hearing Panel Chairperson

Notice to Appellant: Under California Government Code Section 53069.4, any appeal of today's Hearing Panel decision must be filed with Placer County Superior Court within twenty (20) days of today's date.



City Attorney
311 Vernon Street
Roseville, California 95678

CITATION APPEAL DECISION

Name of Appellant: Sukhdeep Singh Hundal

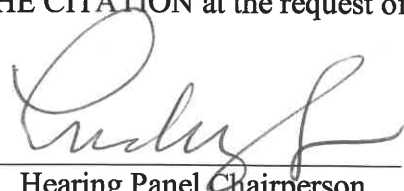
Citation Number: E119102

VIOLATION

Roseville Municipal Code Section: 11.26.010 (A), Truck Route Restrictions

- ☐ DENY THE APPEAL AND UPHOLD THE CITATION because the City/Complainant proved by a preponderance of the evidence that the violation(s) occurred and that the appellant is the responsible party.
- ☐ GRANT THE APPEAL AND DISMISS THE CITATION because the City/Complainant did not prove by a preponderance of the evidence:
- ☐ That the violation(s) occurred; and/or
- ☐ That the appellant is the responsible party.
- ☐ DENY THE APPEAL AND UPHOLD THE CITATION but waive the fine in the interest of justice.
- ☒ DENY THE APPEAL AND UPHOLD THE CITATION because the appellant failed to appear.
- ☐ GRANT THE APPEAL AND DISMISS THE CITATION because the City/Complainant failed to appear.
- ☐ GRANT THE APPEAL AND DISMISS THE CITATION at the request of the City/Complainant.

Dated: 11/12/2024

By: 

Hearing Panel Chairperson

Notice to Appellant:

Under California Government Code Section 53069.4, any appeal of today's Hearing Panel decision must be filed with Placer County Superior Court within twenty (20) days of today's date.



City Attorney
311 Vernon Street
Roseville, California 95678

CITATION APPEAL DECISION

Name of Appellant: Sarbjit Singh Bassi

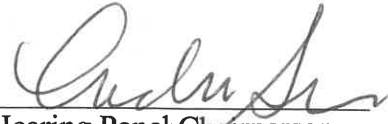
Citation Number: E119105

VIOLATION

Roseville Municipal Code Section: 11.26.010 (A), Truck Route Restrictions

- ☐ DENY THE APPEAL AND UPHOLD THE CITATION because the City/Complainant proved by a preponderance of the evidence that the violation(s) occurred and that the appellant is the responsible party.
- ☐ GRANT THE APPEAL AND DISMISS THE CITATION because the City/Complainant did not prove by a preponderance of the evidence:
- ☐ That the violation(s) occurred; and/or
- ☐ That the appellant is the responsible party.
- ☐ DENY THE APPEAL AND UPHOLD THE CITATION but waive the fine in the interest of justice.
- ☒ DENY THE APPEAL AND UPHOLD THE CITATION because the appellant failed to appear.
- ☐ GRANT THE APPEAL AND DISMISS THE CITATION because the City/Complainant failed to appear.
- ☐ GRANT THE APPEAL AND DISMISS THE CITATION at the request of the City/Complainant.

Dated: 11/12/2024

By: 

Hearing Panel Chairperson

Notice to Appellant:

Under California Government Code Section 53069.4, any appeal of today's Hearing Panel decision must be filed with Placer County Superior Court within twenty (20) days of today's date.