



City Council Chambers, 311 Vernon Street

roseville.ca.us

The City of Roseville welcomes your participation.

Meeting Schedule: Regular meetings of the Board of Appeals are held on the second Tuesday of the month at 9:00 a.m. and the fourth Thursday of the month at 3:00 p.m.

Public Comment: Speakers have three (3) minutes under Public Comment to address the Chair of the meeting on issues that are not listed on the agenda and are within the City's jurisdiction. Please submit a yellow speaker card to the Secretary before the item is heard if you wish to make a comment.

Brown Act: According to the Brown Act, the Board of Appeals is prohibited from taking any action, debating, or discussing items not listed on the agenda.

Agenda Items: Speakers have five (5) minutes to address items that are listed on the agenda.

Levine Act Provisions: If you've made a campaign contribution totaling more than \$500 (\$250 prior to January 1, 2025) to City Council Members in the last twelve (12) months, you must disclose it before addressing an item on the agenda. Please visit [Levine Act – City of Roseville](#) for updated forms and information.

Audio/Visual Presentations: If making a presentation regarding an agenda item, audio/visual materials must be submitted to the secretary for consideration at least 72 hours in advance.

Americans with Disabilities Act: If special assistance is required to participate in a meeting, including the need of auxiliary aids or services, please notify the City Clerk at least 72 hours in advance of the meeting.

City Clerk 311 Vernon Street cityclerkroseville@roseville.ca.us 916-774-5263 TDD: 916-774-5220

Security Measures: All meeting attendees must successfully pass through a security metal detector. Any person with a prohibited item will not be allowed entry. Prohibited items include but are not limited to firearms (even with valid CCW), knives, pepper spray/mace, explosives of any kind/any weapons and/or dangerous devices of any kind, illegal drugs, and alcohol.

Viewing Options: The City of Roseville provides three options for viewing meetings:



Joseph Bales, Board Member
Sharon Lawin, Board Member
Connor Milligan, Board Member
Arthur Pauly, Jr., Board Member
Howard Rudd, Board Member
Tom Rutherford, Board Member
Charles Sandoval, Board Member
Louise Santiago, Board Member
Robert Schmitt, Board Member
Andrea Seminer, Board Member
Sandeep Upamaka, Board Member
Kelly Aye, Secretary
Travis Cochran, Liaison

AGENDA

Board of Appeals Hearing Meeting
August 28, 2025

3:00 PM

City Council Chambers, 311 Vernon Street

I. CALL TO ORDER

II. ROLL CALL (SILENT)

III. IDENTIFICATION OF CHAIR

IV. PLEDGE OF ALLEGIANCE

V. PUBLIC COMMENTS

VI. SWEAR IN

VII. MATTERS TO BE HEARD

1. Appeal of Administrative Citation No.: 22324 - William Tanner

Summary:

Appellant: William Tanner, 649 Paddlewheel Court, Roseville, CA 95747

Roseville Municipal Code Section:

7.62.020, Animal in Motor Vehicle, 1 count, \$100

CONTACT: Kelly Aye 916-774-5377 kaye@roseville.ca.us

2. Appeal of Administrative Citation No.: 22495 - Jesus Rojas

Summary:

Appellant: Jesus Rojas, 5265 Maddux Way, Roseville, CA 95747

Roseville Municipal Code Sections:

10.64.060(B) - Alarm Permit Required, 1 count, \$100

CONTACT: Kelly Aye 916-774-5377 kaye@roseville.ca.us

VIII. STAFF/BOARD REPORTS

IX. ADJOURNMENT



Board of Appeals Communication

Meeting Date: 8/28/2025

Item #: VII.1

Item ID: 2025-634

Title: Appeal of Administrative Citation No.: 22324 - William Tanner
Contact: Kelly Aye 916-774-5377 kaye@roseville.ca.us

SUMMARY

Appellant: William Tanner, 649 Paddlewheel Court, Roseville, CA 95747
Roseville Municipal Code Section:
7.62.020, Animal in Motor Vehicle, 1 count, \$100

RECOMMENDATION

Consider the appeal of Administrative Citation No.: 22324, submitted by William Tanner for the following violations:

§ 7.62.020. Animals in motor vehicles.

Notwithstanding Section 7.62.010 of this code, a person shall not leave or confine an animal in any unattended motor vehicle under conditions that endanger the health or well-being of an animal due to heat, cold, lack of adequate ventilation, or lack of food or water, or other circumstances that could reasonably be expected to cause suffering, disability, or death to the animal. Enforcement of this section may be in addition to any criminal penalties under California Penal Code Section 597 et seq., as may be amended from time to time.
(Ord. 6268 § 1, 2020)

Respectfully Submitted,
Kelly Aye, Legal Assistant

Travis Cochran, Senior Deputy City Attorney

ATTACHMENTS:

1. Staff Report
2. Citation
3. Request for Hearing

REVIEWERS:

Kelly Aye, City Attorney Department

Created -



Roseville Police Department
1051 Junction Blvd
Roseville, CA 95678

Troy Bergstrom, Chief of Police

Administrative Citation Appeal Hearing Staff Report

Date of Hearing: Thursday, August 28, 2025 @ 3:00 PM
Appellant: William Tanner @ 649 Paddlewheel Ct.
Citation: 22324

Violation: RMC 7.62.020 Animals in motor vehicles (1 count)

"Notwithstanding Section [7.62.010](#) of this code, a person shall not leave or confine an animal in any unattended motor vehicle under conditions that endanger the health or well-being of an animal due to heat, cold, lack of adequate ventilation, or lack of food or water, or other circumstances that could reasonably be expected to cause suffering, disability, or death to the animal."

Narrative:

The following narrative is regarding the specific Animal Control incident regarding the citation subject to this appeal (Citation #22324).

On May 16, 2025, at approximately 1610 hours, Roseville Police Animal Control dispatch received a call from a concerned citizen to report a cattle type dog was left unattended inside a silver Subaru in the parking lot of David's Bridal (1140 Galleria Blvd. #100). The reporting party advised that the cattle dog was panting and had been in the vehicle for approximately 15 minutes.

Roseville Police dispatch obtained a vehicle license plate from the reporting party. The police dispatcher placed the registered owners address in the call. It was noted that the registered owner of the silver Subaru resided within the city limits of Roseville.

Using the city of Roseville pet licensing system, I attempted to look up a phone number for the dog owner. I located two phone numbers which I attempted to call, however there was no answer.

I arrived at David's Bridal at approximately 4:33 PM. Upon arrival, I noticed the cattle type dog was inside the vehicle panting. I attempted to open the doors on the vehicle; however the vehicle was locked.

At approximately 4:37PM I used by department issued temperature gun to take a reading of the temperature of the inside of the vehicle. At 4:37PM the temperature read 108 degrees inside the vehicle.

I began to fill out an Animal Distress form which requires that two temperature readings of the vehicle be taken. I completed another temperature reading at approximately 4:42 PM, the temperature was 112.5 degrees inside the vehicle.

While I was completing the animal distress report a male pushing a female in a wheelchair arrived at the vehicle. The male identified himself as William Tanner. I asked William if the Subaru that I was parked behind was his, to which he stated yes. I asked William why his dog was left unattended inside his vehicle, and he stated "Why wouldn't he be. He likes going with us." I advised William that the current temperature outside was 92 degrees, which William did not believe. I advised William that I used my temperature gun and that it was 108 degrees inside the vehicle. William again was argumentative and did not believe me. Again, I used my temperature gun inside the vehicle onto the driver side floorboard where the dog was sitting, and it read 112.5 degrees. William again did not believe me and requested that I temperature read the vehicle again, this time opening the driver side door of the car. This time I pointed the temperature gun at the floorboard at it read 104 degrees. William stated that the dog was fine because it was in the shade on the floorboard. I advised William he would be receiving a citation for leaving his dog unattended inside a motor vehicle under conditions that could endanger the health or well-being due to heat.

Respectfully Submitted,
N. Sammons, Badge #3075
Animal Control Officer

22324

Page 7 of 25

View

[Edit](#)

[Report](#)

[Activity](#)

Administrative Citation Appeal – Request For Hearing 2025-06-19 04:15 PM(PST)

Completely fill out all required information prior to submitting. The City Attorney's office will contact you once a hearing date has been set.

Submissions received later than 30 days after the date of the citation notification letter will not be accepted pursuant to Roseville Municipal Code § 2.50.060.

***Name:** William Tanner

***Citation
Number:** 22324

***Home
Address:** 649 Paddlewheel Ct

***City** Roseville

***Zip** 95747

Mailing
Address
(if
different
from
above):

***Phone
Number:** [REDACTED]

***Email:** [REDACTED]

Dear Mr. Cochran:

I ask for you to reconsider the ticket an officer gave me for "endangering" Toby, our family dog May 16, 2025 given the following information that the office may not have known as well as to examine how the ticket was administered.

Toby is a cared and loved family member and particularly loves my 97 year old Mom, Dorothy. Toby has a severe attachment disorder that leads him to whine, whimper and bark when Dorothy leaves Toby at the house which our neighbors can attest.

Dorothy recently had a stroke that has weakened her right side of body and left her wheelchair bound. I am Dorothy's primary caregiver. On the day of the ticket, I took my Mom on a short outing to REI to look for shoes for her and to treat her to ice cream at Handel's. We took Toby because Toby gets anxious when not with Dorothy.

The trip was short, about an hour. Toby stayed in the car with the windows down and a bowl of water in the driver's side passenger footwell. After REI, due to the difficulty getting Dorothy into and out of the car and loading the heavy wheelchair into the car, we felt we could go to Handel's without stopping at the car.

***Reason
for
Appeal:**

While Toby was in the car, I believe a woman saw him and may have felt that he looked distressed. I suspect, though, that if Toby looked distressed, it was because his attachment disorder makes him anxious without Dorothy. The woman called Animal Control. The officer measured the car footwell temperature at 103 degrees which is where Toby was when we returned to the car. I believe Toby spent the majority of the time at a lower temperature because the car was air conditioned when we parked the car.

I not only felt that bringing Toby with us (rather than leaving him at home) benefitted his anxiety, I feel Toby is in good health because we routinely run 4 miles together which was unknown to the officer. I did not think that the day was hot nor that the 1 hour in the car would stress him. In retrospect, I have seen my friend's dog run around with other dogs at a dog park in Phoenix with temperatures in the evening over 100 degrees (in 2024, Phoenix had 143 days over 100 degrees).

Toby has 3 choices when Dorothy goes on a shopping trip: come with her, stay at home, or be drugged. That someone would consider me endangering Toby has made me reconsider bringing Toby with us even when I think he would rather be with Dorothy. Unfortunately, neighbors have texted me about Toby's whining and barking when he is alone at home. A friend has told me that I should probably medicate him when we leave him at home because that does not bother other people. Do you have suggestions?

- ☒ By checking this box, I certify that I am the individual named on the citation and am appealing the administrative citation issued to me.
- ☒ I certify under penalty of perjury that the information above is true and correct to the best of my knowledge.

Submit

Cancel



Board of Appeals Communication

Meeting Date: 8/28/2025
Item #: VII.2
Item ID: 2025-635

Title: Appeal of Administrative Citation No.: 22495 - Jesus Rojas
Contact: Kelly Aye 916-774-5377 kaye@roseville.ca.us

SUMMARY

Appellant: Jesus Rojas, 5265 Maddux Way, Roseville, CA 95747
Roseville Municipal Code Sections:
10.64.060(B) - Alarm Permit Required, 1 count, \$100

RECOMMENDATION

Consider the appeal of Administrative Citation No.: 22495 - Jesus Rojas for the following violations:

§10.64.060. Alarm permit required.

A. Individual Users. It is unlawful for any person to operate, or to cause to be operated, an alarm system within the city without obtaining an active and valid alarm permit within 14 days of connecting or commencing to operate an alarm system and keeping a valid alarm system permit in full force and effect at all times thereafter. Upon registration, each alarm permit shall be assigned a permit number.
(Ord. 5558 § 1, 2015; Ord. 5800 § 18, 2017)

Respectfully Submitted,
Kelly Aye, Legal Assistant

Travis Cochran, Senior Deputy City Attorney

ATTACHMENTS:

1. Staff Report
2. Citation
3. Request for Hearing

REVIEWERS:

Kelly Aye, City Attorney Department

Created -



Roseville Police Department
1051 Junction Blvd
Roseville, CA 95678

Troy Bergstrom, Chief of Police

**Administrative Citation Appeal Hearing
Staff Report**

Date of Hearing: Thursday August 28th 2025
Appellant: Jesus Rojas – 5265 Maddux Way, Roseville CA 95747
Citation: 22495

Narrative:

On 09/05/2024, Rapid Response Monitoring provided a current client list to PM AM, the third-party company contracted by Roseville Police Department to manage and bill for Alarm Permits. This list includes all current customers of Rapid Response and any company they monitor for. This list only includes clients that are currently signed up for active monitoring. It should be noted that Rapid Response provides monitoring services for numerous other security companies, including RING. This client list was imported by PM AM, whose system matches the list with existing Alarm Permit Holders. If a client does not have a current Alarm Permit, a “dummy” permit is created with the name and address provided by Rapid Response, and an invoice is generated in the amount of \$40 (\$35 Alarm Permit fee, and a \$5 late fee.)

On 09/20/2024, the first invoice was generated and mailed to Jesus Rojas at 5265 Maddux Way, Roseville – the name and address Rapid Response provided as the alarm system holder.

Invoices were also mailed from PM AM on:

10/21/2024
11/20/2024
12/20/2024

On 03/04/2025, I was notified by PM AM that Permit 306184 issued to Jesus Rojas at 5265 Maddux Way, Roseville was more than 90 days past due. I confirmed through the City of Roseville Utilities Billing portal that the utilities were currently under the last name ROJAS. In this case, the utilities were under the name Sonia Rojas. It is very common for the Alarm System billing and Utilities billing to be under different household member names, so I checked utilities billing to confirm it is the Rojas residence. Once I confirmed that this address was currently the Rojas Residence, I mailed Jesus Rojas a “Final Notice Before Citation” letter. This letter was dated 03/04/2025 and informed the alarm holder that they were out of compliance with Roseville Municipal Code 10.64.060 and they would be issued a citation if they did not obtain an Alarm Permit in 30 days.

On 04/02/2025, in preparation for the 30 days coming to an end, I emailed Melissa Rizzo – Rapid Response Permit Coordinator. I asked her to check on numerous accounts and respond back which ones had current active monitoring as of 04/02/2025. Ms. Rizzo responded back to me the same day and

confirmed that Jesus Rojas still had active alarm monitoring at 5265 Maddux Way, Roseville.

On 04/08/2025, once the 30 days for the warning notice was up, I researched the permit again. I confirmed through City of Roseville Utilities that Rojas was still the name on the residence, and I confirmed that they still did not have a valid alarm permit. I opted to try to contact Mr. Rojas a final time, so I called the phone number provided by Rapid Response (916-752-3665) and left a message for Jesus Rojas explaining that 5265 Maddux Way was out of compliance with the Alarm Permit and if he did not obtain an Alarm Permit by 04/15/2025 I would be issuing a citation.

On 05/13/2025, I did my final research on Permit 306184. I confirmed that Utilities still had Rojas as the billing name, double checked that there was still not a valid permit on file, and looked through notes on the PM AM account to make sure no contact or attempt at registering had been made.

On 05/13/2025, after nearly 8 months of trying to contact Mr. Rojas to assist him in obtaining an Alarm Permit, I issued Citation #22495 to Jesus Rojas at 5265 Maddux Way, Roseville 95747 for the following violation:

- 10.64.060(B) – Alarm Permit Required

Violation RMC 10.64.060(B) – Alarm System Ordinance:

Individual Users. It is unlawful for any person to operate, or to cause to be operated, an alarm system within the city without obtaining an active and valid alarm permit within 14 days of connecting or commencing to operate an alarm system and keeping a valid alarm system permit in full force and effect at all times thereafter. Upon registration, each alarm permit shall be assigned a permit number.

On 06/25/2025 in preparation for this hearing, I emailed Rapid Response Permit Coordinator Melissa Rizzo as final confirmation that Jesus Rojas had a monitored alarm system at 5265 Maddux Way, CA. Ms. Rizzo responded that Mr. Rojas had switched the security plan to “self-monitored” on 05/28/2025. Please note that this is two weeks after the citation had been issued.

Respectfully Submitted,

Jackie Williams
Records Clerk II / Alarm Permit Coordinator

Attachments:

- Copy of most current invoice
- Copy of Final Notice Before Citation Letter
- Copy of Account Notes from PM AM
- Copy of 04/02/2025 e-mail and spreadsheet from Melissa Rizzo
- Copy of Citation Spreadsheet submitted to the City Attorney on 05/13/2025
- Copy of 06/25/2025 e-mails with Melissa Rizzo



**CITY OF ROSEVILLE
POLICE DEPARTMENT**
False Alarm Reduction Program
P.O.BOX 143367
Irving, TX 75014

PLEASE SEND ONLY CHECKS OR MONEY ORDERS

MAKE CHECKS AND MONEY ORDERS PAYABLE TO

City of Roseville, False Alarm Reduction Program

PERMIT NO: **306184**

INVOICE NO:
381366

INVOICE DATE: **20-Dec-2024**

NAME: XXXXXXXXXX

TOTAL DUE:
\$180.00

**SHOW AMOUNT
PAID HERE : \$**

REMIT TO ADDRESS

XXXXXXXXXX
5265 MADDUX WAY
ROSEVILLE, CA 95747

City of Roseville
False Alarm Reduction Program
P.O.BOX 143367
Irving, TX 75014

7 142 0000306184 0381366 0018000

PLEASE DETACH AND SEND THE ABOVE COPY WITH YOUR PAYMENT



**CITY OF ROSEVILLE
POLICE DEPARTMENT**
False Alarm Reduction Program
P.O.BOX 143367
Irving, TX 75014

PERMIT NO: 306184

INVOICE DATE: 20-Dec-2024

INVOICE NO: 381366

DUE DATE: 19-Jan-2025

PERMIT EXPIRATION DATE: 20-Apr-2024

CUSTOMER SERVICE : 1-877-356-7885

Alarm Location: SONIA AGUILAR,5265 MADDUX WAY, ROSEVILLE, CA, 95747

ITEM#	ITEM DESCRIPTION	OFFENSE NUMBER	OFFENSE DATE	OFFENSE TIME	AMOUNT	O/s Amount
1	Late Penalty Charge against outstanding Bill# 377462 (Registration)				\$80.00	\$80.00

PAST DUE BILLS

ITEM#	BILL NO	BILL DATE	DUE DATE	ITEM DESCRIPTION	OFFENSE NUMBER	OFFENSE DATE	OFFENSE TIME	AMOUNT
1	377462	20-Sep-2024	20-Oct-2024	Alarm Permit Registration Charges				\$35.00
2	377462	20-Sep-2024	20-Oct-2024	Late Penalty Charge against Registration under 30 days				\$5.00
3	378627	21-Oct-2024	20-Nov-2024	Late Penalty Charge against outstanding Bill# 377462 (Registration)				\$20.00
4	380185	20-Nov-2024	20-Dec-2024	Late Penalty Charge against outstanding Bill# 377462 (Registration)				\$40.00

Total Amount Payable

\$180.00

Please send only checks or money orders. To pay this bill online, please visit <http://www.famspermit.com/Roseville>. You can enroll to Go Paperless or login to your account to:

- Update your contact information
- Review / change your permit information
- View the Alarm Ordinance
- Alternatively scan QR code to pay





**CITY OF ROSEVILLE
POLICE DEPARTMENT**
False Alarm Reduction Program
P.O. BOX 143367
Irving, TX 75014

UNREGISTERED ALARM SYSTEM

According to our records, the above location does not have a valid Alarm Permit.

Failure to obtain an Alarm Permit is a violation of the City of Roseville's Alarm Ordinance (10.64.060 RMC) and may result in late fees, suspension of police response to burglar alarms, and/or an Administrative Citation and fine.

Please pay your Alarm Permit Registration fee immediately as fees/fines are cumulative.

Less than 30 Days - Late Fee \$5.00

30 Days Past Due - Late Fee \$20.00

60 Days Past Due - Late Fee \$40.00

90 Days Past Due - Late Fee \$80.00, Suspension of police response to burglar alarms, and an Administrative Citation \$100.00 (minimum).

*Credit card payments are now accepted online at www.famspermit.com/Roseville and by telephone at 1-877-356-7885.

View your Ordinance, Update your Permit, or Pay your Bill using the new mobile app! Download "FAMS-Alarm" on the Apple App Store or Google Play



Roseville Police Department
1051 Junction Blvd
Roseville, CA 95678

Troy Bergstrom, Chief of Police

PERMIT #: **306184**

FINAL NOTICE BEFORE CITATION

JESUS ROJAS
5265 MADDUX WAY
ROSEVILLE, CA 95747

MARCH 4TH, 2025

SUBJECT: FAILURE TO OBTAIN ALARM PERMIT

Dear Alarm Holder,

According to our records, an Alarm Permit has not been issued for the alarm system at the above address.

Roseville Municipal Code Section 10.64.060 (Alarm Permit Required) of the Alarm Ordinance states:

B. Individual Users. It is unlawful for any person to operate, or to cause to be operated, an alarm system within the city without obtaining an active and valid alarm permit within 14 days of connecting or commencing to operate an alarm system and keeping a valid alarm system permit in full force and effect at all times thereafter.

We would appreciate your prompt attention to this matter. Failure to comply with any chapter of the Alarm Ordinance (Chapter 10.64 RMC) is a violation of the law and may result in an **Administrative Citation and suspension of police response to burglar alarms**. Police will still respond to panic/duress alarms or when there is any indication of a crime in progress.

Please complete your alarm permit registration by paying all outstanding invoices. The outstanding balance is: **\$180.00. You will be cited if you do not obtain a permit within the next 30 days.**

You may review and pay your outstanding invoice(s) online at: www.famspermit.com/roseville or by calling 1-877-356-7885.

Sincerely,

Roseville Police Department
Alarm Permit Unit 916-774-5093
alarmpermits@roseville.ca.us

OB NO ANSWER.	6/27/2025 0:00	KennethW
vm is full	6/20/2025 0:00	KarlaO
Late Fee Charged For Bill No 377462	6/20/2025 0:00	super
OB NO ANSWER.	6/13/2025 0:00	KennethW
STATED CAMERA'S ARE FOR HIS WIFE. HE NO LONGER LIVES THERE.	5/28/2025 0:00	KennethW
Permit Phone changed from : [REDACTED] to : [REDACTED]	5/28/2025 0:00	KennethW
Permit Name changed from : ROJAS JESUS to : SONIA AGUILAR	5/28/2025 0:00	KennethW
Phone No changed from : to : [REDACTED]	5/28/2025 0:00	KennethW
Contact Person changed from : ROJAS JESUS to :	5/28/2025 0:00	KennethW
Name changed from : ROJAS JESUS to : SONIA AGUILAR	5/28/2025 0:00	KennethW
no answer mb full	5/23/2025 0:00	LoveteeW
Wife called for the balance inquiry, explained her that is bc she is not register. Wife said, when they bought the house it was included with alarm, and she did know about it. She is going to	5/22/2025 0:00	MitziL
Late Fee Charged For Bill No 377462	5/20/2025 0:00	super
no answer	5/16/2025 0:00	StewartF
CITED	5/13/2025 0:00	KStutsman
NO ANSWER MB FULL	4/25/2025 0:00	LoveteeW
Late Fee Charged For Bill No 377462	4/21/2025 0:00	super
LM	4/11/2025 0:00	KennethW
Permit Phone changed from : to : [REDACTED]	4/9/2025 0:00	MichaelW
Reminder sent for bill number : 381366 for permit# 306184	3/20/2025 0:00	super
Reminder sent for bill number : 380185 for permit# 306184	3/20/2025 0:00	super
Late Fee Charged For Bill No 377462	3/20/2025 0:00	super
FINAL NOTICE SENT	3/4/2025 0:00	JWilliams
Reminder sent for bill number : 381366 for permit# 306184	2/20/2025 0:00	super
Reminder sent for bill number : 380185 for permit# 306184	2/20/2025 0:00	super
Late Fee Charged For Bill No 377462	2/20/2025 0:00	super
Reminder sent for bill number : 381366 for permit# 306184	1/20/2025 0:00	super
Reminder sent for bill number : 380185 for permit# 306184	1/20/2025 0:00	super
Reminder sent for bill number : 378627 for permit# 306184	1/20/2025 0:00	super
Late Fee Charged For Bill No 377462	1/20/2025 0:00	super
Late Fee Charged For Bill No 377462	12/20/2024 0:00	super
Created bill : 381366 for permit# 306184	12/20/2024 0:00	super
Late Fee Charged For Bill No 377462	11/20/2024 0:00	super
Created bill : 380185 for permit# 306184	11/20/2024 0:00	super
Late Fee Charged For Bill No 377462	10/21/2024 0:00	super
Created bill : 378627 for permit# 306184	10/21/2024 0:00	super
Late Fee Charged For Bill No 377462	9/20/2024 0:00	super
Created bill : 377462 for permit# 306184	9/20/2024 0:00	super
Permit Number: Permit Imported by Alarm Company (RAPID RESPONSE MONITORING)	9/5/2024 0:00	super

Williams, Jacklyn

From: Melissa Rizzo <melissa.rizzo@rrms.com>
Sent: Wednesday, April 2, 2025 11:05 AM
To: Williams, Jacklyn
Cc: Kevin George - PM AM; Braverman, Katie; Amanda Hayden; Daniel Lee
Subject: Re: Rapid Response Client List Import / Roseville Police Dept - NEED CLIENT CONFIRMATION
Attachments: RAPID RESPONSE DATA CONFIRMATION LIST.xlsx

External: This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments, or taking further action.

Good afternoon Jackie,

I went through each of the addresses listed and verified in our system if it is an account that is actively being monitored by us or if it has been cancelled since the data upload. Unfortunately, we do not have email addresses as we are a third-party monitoring company. However, I have added a phone number to each entry so that should help with contact attempts.

In my most recent monthly report that I submitted yesterday, I included a phone number for each alarm location, and I will continue to do that going forward.

Please let me know if there is anything I can do to assist further.

Best,

Melissa Rizzo
Permit Coordinator
Rapid Response Monitoring
TEL: 315-930-6162

[illegible]

CITATION SUMMARY

JESUS ROJAS
Permit #306184
5265 MADDUX WAY
Roseville, CA 95747

False Alarm Activation(s):

FILE COPY

Rapid Response Import	09/05/2024
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Reason for Action:

This location was operating an alarm system without a valid permit based on the above activation(s) called in by Rapid Response.

Notices/bills Sent by PMAM:

- 12/20/2024 – Permit Registration Notice
 - Reminders sent: 3
- 11/20/2024 - 30 Day Late Notice
 - Reminders sent: 3
- 10/21/2024 – 60 Day Late Notice
 - Reminders sent: 4
- 09/20/2024 – 90 Day Late Notice
 - Reminders sent: 1

Notices and Actions by RPD:

- 03/04/2025 – Researched permit:
 - Confirmed there's been no payment or other activity on permit
 - Confirmed there's not a duplicate permit for the location
 - Confirmed the info called in by alarm company matches info on permit
 - Checked City utilities info and confirmed ROJAS is on utilities.
- 03/04/2025 – Mailed "Final Notice Before Citation" letter
- 04/08/2025 – Rechecked:
 - Checked that no payment has been made/permit obtained
 - Checked that a duplicate permit wasn't made for location in error
 - Checked that there was no change in Utilities info
 - Called phone number provided by alarm company for JESUS ROJAS (916-752-3665) and left message to pay for permit by 04/15/2025 to avoid citation.
- 05/13/2025 – Rechecked:
 - Checked that no payment has been made/permit obtained or any other activity such as notes entered by customer service or returned mail received
 - Checked that a duplicate permit wasn't made for location in error
 - Checked that there was no change in Utilities info
- 05/13/2025 – Outstanding Balance \$180.00

Summary compiled by:

KS 5006 05/13/2025

Williams, Jacklyn

From: Melissa Rizzo <melissa.rizzo@rrms.com>
Sent: Wednesday, June 25, 2025 1:51 PM
To: Williams, Jacklyn
Cc: Braverman, Katie
Subject: Re: RAPID REPOSE - ACTIVE MONITORING?

External: This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments, or taking further action.

Hi Jackie,

The typical action plan for an active account would be to contact the homeowner and an additional responsible party first when we receive an alarm activation and then reach out to dispatch if necessary.

Best,



From: Williams, Jacklyn <JDWilliams@roseville.ca.us>
Sent: Wednesday, June 25, 2025 4:29 PM
To: Melissa Rizzo <melissa.rizzo@rrms.com>
Cc: Braverman, Katie <KBraverman@roseville.ca.us>
Subject: RE: RAPID REPOSE - ACTIVE MONITORING?

Caution: This e-mail originated from outside of Rapid Response Monitoring Services. Please use caution when clicking links or opening attachments. If you have any questions please contact IT.

Thank you Melissa. Just to confirm – active monitoring would mean that if the alarm is activated, the homeowner is contacted first, and then ultimately law enforcement if the key holder does not answer or does not provide the proper code?

Thank you,

Jackie Williams

Records Clerk II - Alarm Permit Coordinator
Roseville Police Department

o: (916) 774-5030

f: (916) 781-2344

1051 Junction Blvd. | Roseville, CA | 95678



From: Melissa Rizzo <melissa.rizzo@rrms.com>
Sent: Wednesday, June 25, 2025 12:50 PM
To: Williams, Jacklyn <JDWilliams@roseville.ca.us>
Cc: Braverman, Katie <KBraverman@roseville.ca.us>
Subject: Re: RAPID REPONSE - ACTIVE MONITORING?

External: This email was sent by a person from outside your organization. Exercise caution when clicking links, opening attachments, or taking further action.

Hi Jackie,

The first customer [REDACTED] listed shows an active account as of 12/28/23.

The second customer (JESUS ROJAS – 5265 MADDUX WAY, ROSEVILLE CA 95747) went into self-monitoring mode as of 5/28/25.

Please let me know if you have any additional questions.

Best,

 **Melissa Rizzo**
Permit Coordinator
Rapid Response Monitoring
TEL: 315-930-6162
  
RAPID RESPONSE
MONITORING

From: Williams, Jacklyn <JDWilliams@roseville.ca.us>
Sent: Wednesday, June 25, 2025 3:35 PM
To: Melissa Rizzo <melissa.rizzo@rrms.com>
Cc: Braverman, Katie <KBraverman@roseville.ca.us>
Subject: RAPID REPONSE - ACTIVE MONITORING?

Caution: This e-mail originated from outside of Rapid Response Monitoring Services. Please use caution when clicking links or opening attachments. If you have any questions please contact IT.

Hi Melissa,

We have two people are that are contesting that they have active monitoring. Can you please confirm that they have monitoring, and the name that the account is under?

[REDACTED]

JESUS ROJAS – 5265 MADDUX WAY, ROSEVILLE CA 95747

If they have cancelled monitoring recently, please provide the date of cancellation.

Thank you,

Jackie Williams

Records Clerk II - Alarm Permit Coordinator

Roseville Police Department

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CITY OF ROSEVILLE
NOTICE OF CITATION

22495

Date		Time		Day of Week	
05/13/2025		9:30 AM		Tuesday	
Name (First, Middle, Last)					
JESUS ROJAS					
Residence Address					
5265 Maddux Way Roseville, CA. 95747					
Business Address					
Driver's Lic. No.			State	Class	Date of Birth
Sex M F	Hair	Eyes	Height	Weight	Decent Age
Description of Animal (If Applicable)					
Breed:		Color:		Age:	Sex:
Vehicle Make			License #		
Model:			Year:		
Location of Violation					
5265 Maddux Way Roseville, CA.					
Date / Time of Violation					
09/05/2024			12:00 PM		
Code / Ordinance			Description of Violation		
10.64.060(B) RMC Alarm permit Required					
☐ VIOLATIONS NOT COMMITTED IN MY PRESENCE, CERTIFIED ON INFORMATION AND BELIEF. I DECLARE UNDER PENALTY OF PERJURY UNDER THE LAWS OF THE STATE OF CALIFORNIA, THAT THE FOREGOING IS TRUE AND CORRECT.					
Date:		Issuing Officer:			
05/13/2025		Badge No. Stinson/5006			
COMPLAINING PARTY					
X Signature:					
I HEREBY ACKNOWLEDGE RECEIPT OF THIS CITATION.					
X Signature: Complaint					
YOU DO NOT NEED TO DO ANYTHING AT THIS TIME. YOU WILL RECEIVE NOTICE BY MAIL WITHIN 14 DAYS. CITY ATTORNEY'S OFFICE (916) 774-5325					
1 - City Attorney Copy 2 - Defendant Copy 3 - Issue Dept Copy					

View

Administrative Citation Appeal – Request For Hearing 2025-06-17 07:25 PM(PST)

Completely fill out all required information prior to submitting. The City Attorney's office will contact you once a hearing date has been set.

Submissions received later than 30 days after the date of the citation notification letter will not be accepted pursuant to Roseville Municipal Code § 2-30-070.

***Name:** Jesus Rojas

***Citation
Number:** 22495

***Home
Address:** 5265 Maddux Way

***City** Roseville

***Zip** 95747

Mailing
Address
(if
different
from
above):

***Phone
Number:** [REDACTED]

***Email:** [REDACTED]

June 17, 2025

City of Roseville
City Attorney's Office
311 Vernon Street
Roseville, CA 95678

Re: Appeal of Administrative Citation No. 22495 – Case No. A25-00643
Location: 5265 Maddux Way, Roseville, CA 95747

Dear City Attorney's Office:

I am submitting this letter to formally appeal Administrative Citation No. 22495 issued for an alleged violation of Roseville Municipal Code §10.64.060(B) regarding alarm permit requirements.

After reviewing the citation and researching the applicable municipal code, I respectfully contest the citation based on the following facts:

***Reason for Appeal:** There is no active alarm system installed or operating at this address. The only security device currently in use is a Ring video doorbell and camera, which is self-monitored and used solely for personal video storage and motion alerts only. It does not alert or dispatch any third-party emergency response services.

To my knowledge, a Ring doorbell or camera does not qualify as an alarm system requiring a permit under the municipal code, particularly if not professionally monitored or connected to police dispatch. I have attached a screenshot from the Ring app showing that the device is self-monitored and not integrated into any alarm response network.

When the property was purchased, we noticed that the previous homeowners had an ADT alarm system, but it was disconnected and has remained inactive since the sale. It is possible that the citation was triggered by historical records from the previous homeowners, who appear to have had an ADT system installed. However, since purchasing the home, we have never activated, powered on, or subscribed to ADT services, and no monitoring or permit was transferred or required at closing. The system is non-operational.

If ADT was the basis for the citation, it may have been a clerical oversight or outdated information that inaccurately connected the address to an active alarm.

Because no alarm system is in service, we had no reason to believe an alarm permit was required. This was not a matter of neglect or refusal to comply—it simply wasn't applicable to our circumstances and was not on our radar.

☒ By checking this box, I certify that I am the individual named on the citation and am appealing the administrative citation issued to me.

☒ I certify under penalty of perjury that the information above is true and correct to the best of my knowledge.

Submit

Cancel